David Flores 1653 Regent Drive Brentwood CA 94513

Nov 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

For two years we were tied to one provider who raised the prices every 6 months for their service. Luckily at the end the service there were more choices available to us. This allowed us to try another service which we really enjoy and the price does not go up every so many months. We pick and chose what programs we want and there is no contract that locks us in. We can change our programming anytime we like.

We live in a retirement community and by having options and fair competition our quality of life has improved. In our community I know of several neighbors who also enjoy the freedom to look at competitive internet programs which clearly made them happier finding quality internet options that do not bleed them dry with high costing programs.

Broadband is critical for our home as my wife has worked from home for the last 3 years. Finding a quality provider who charges a fraction of what we used to have pay but with higher quality service was the best thing that happened to us. We use to have cable but switched to a fiber network which is much faster and less issues. The fiber network also offers a phone service which we were charged extra when we had cable.

I changed because of the ridiculous price hikes with cable and another time with a dish company. I want to make sure there is a fair competitive market that allows us to look for what fits our lifestyle and not rip us off.

David Flores